

**Q: Who is eligible for CARES Act grants?**

**A:** Students who were enrolled at PCC as of March 13 and are Title IV eligible can apply to receive the grants. To apply, contact Student Services by calling/texting 719-549-3200 or clicking the Live Chat icon on the bottom of the homepage on the [PCC website](#).

**Q: I was enrolled at PCC on March 13 but as an online student. Am I eligible for a CARES grant?**

**A:** No. Per the CARES Act, because there was no disruption to online students' classes, they are not eligible for grants.

**Q: Will any fees for the spring semester be refunded?**

**A:** We will not be refunding fees for the spring 2020 semester.

**Q: What is the plan for graduation?**

**A:** A virtual commencement ceremony will take place on Friday, May 22. Graduates were invited, via their student email, to submit photos, a video and thank-yous to include in the ceremony.

**Q: Can we return our cap and gown if we already purchased them?**

**A:** Yes. Please send a message to the [PCC Bookstore](#) to get more information or click the Live Chat icon on the bottom of the homepage on the [PCC website](#).

**Q: What will happen with classes that need to take place in person, like welding or labs?**

**A:** We have received permission from the state to resume these classes under strict safety guidelines. All classes will be completed by May 23. Please make sure to log in to D2L and your email frequently for specific course information from your instructor.

**Q: Will the extension of the semester affect veteran benefits or financial aid?**

**A:** No. If you have questions, please contact the Financial Aid office at [financial.aid@pueblocc.edu](mailto:financial.aid@pueblocc.edu) or click the Live Chat icon on the homepage of the [PCC website](#).

**Q: Some other colleges are offering Satisfactory/Unsatisfactory grading for the spring semester? Will we have that option?**

**A:** Yes. Students will be able to choose whether they want to keep their letter grade (A-F) or switch to S/U. A grade of S or U will not affect your ability to transfer to a four-year

school but it may impact certain majors. Please be sure to speak with a success coach before making this decision so you fully understand the potential impact on your career path.

**Q: Will there be a tuition refund for the spring semester?**

**A:** No. Courses are still being completed so tuition will not be refunded.

**Q: Can we register for summer and fall classes?**

**A:** Yes, registration is open. You can make virtual advising appointments through Navigate or click the Live Chat icon on the homepage of the [PCC website](#) to get started.

**Q: Since summer classes will be taught remotely, will there be a difference in the tuition cost?**

**A:** No. Tuition for remote classes costs the same as face-to-face classes so the price will not change. The tuition rate for fall classes has not been established yet.

**Q: Will work-study positions be available for summer and fall?**

**A:** No new hires will be made for the summer term. A decision about the fall semester will be made at a later date. Please contact the Financial Aid office at [financial.aid@pueblocc.edu](mailto:financial.aid@pueblocc.edu) for information.

**Q: When will PCC employees return to campus?**

**A:** President Erjavec has made the decision that employees will be working remotely through May 25. At this time, we expect some employees to be able to return to campus on May 26. Employees will be required to follow campus health guidelines (having temperature taken before entering building, wearing a mask, etc.).

**Q: I'm worried about failing a class and how that would affect my financial aid. What can I do?**

**A:** Contact the Financial Aid office at [financial.aid@pueblocc.edu](mailto:financial.aid@pueblocc.edu) or click the Live Chat icon on the homepage of the [PCC website](#). You will be able to discuss your situation with a staff member.