

Advisory Council Agenda: Health Information Technology
10/18/13 · 9:00 – 11:15 a.m. / Fortino Ballroom
Health Information Technology



Committee members present: Bryan Eckhart, Nanci Parkhurst, Tammy Stoeber, Vicki Adams, Steve Shirley, Bernadette Villalon

PCC members present: Mary McMahon, Jenny Sherman, Kathleen Collins, Patty Erjavec, Barbara Simms, Virginia Sullivan

	Agenda Item & Presenter	Notes	Action	Time
1.	Welcome & Call to Order Breakfast Served/Promise Video Introductions Bryan Eckhart		Information	10 minutes
2.	Approval of the Agenda Approval of the April 19, 2013 Minutes Bryan Eckhart	Moved to accept April 13 Minutes (Vicki Adams) Seconded Virginia Sullivan Minutes Approved	Approval	10 minutes
3.	Program Updates A. Medical Coding Certificate a. Fully Online, Success/Challenges B. ICD-10 Content a. CCA Prep for ICD-10, Testing: 4/2014 Virginia Sullivan	Ginny Sullivan spoke about the online Medical Coding program moving toward ALL on line, and its challenges. How technology is being used to give students 24 hour access to courses. Communication with students has changed and is mostly electronic. Students and instructors don't get to meet face to face as they would in the classroom. There are still some issues to resolve for the online courses such as: How do students apply? How do students get Financial Aid? In the future, there will be web chats and webinars. The HIT faculty and staff are learning how to incorporate these tools into the online courses. Ginny also spoke of the success of CCA exam this past summer. Dorothy Baxter discussed ICD 10 with regard to the Medical Billing and Coding Program. The current class, enrolled in the Coding program this semester, is the first class that will be credentialed in ICD 10.	Information	10 minutes
4.	HIT Program State Approvals 6/2013 A. HIT AAS Degree, HIT Management & Support Certificate, HIT Network Security B. Progress toward Hybrid/All Online Mary McMahon/Kathleen Collins	Mary McMahon spoke about the HIT program. Last spring, members of the community participated in a job preparedness activity. Students from PCC were mentored in resume and cover letter writing. They were also coached in interview skills. Then, they were given a mock interview by members of the community. The students were given an evaluation and critique. The students found the experience very valuable. It would be good to offer something similar online. The HIT degree program and new certificates have been approved. PCC is partnered with the HRSA grant for rural IT training in critical care hospitals.	Information	10 minutes

		<p>Kathleen Collins gave each member a handout with HRSA grant info. There was a discussion about pretesting for skills prior to enrollment since students will be in remote locations.</p> <p>Bernadette Villalon asked about how we help the students that failed CCA first time. She expressed the possibility that the Colorado Workforce has funding for retake, if the student is not already employed – it is very complicated and regulated closely. Ginny Sullivan said that we have tutors for the program, encourage re-taking the Exam Prep Course, and when they remain students and are continuing on, there may be scholarship fund available.</p> <p>Vicki Adams said that there is a need to expose to ICD 9, as well as ICD 10, due to the fact some payers will not be changing over right away. Ginny responded on how students have the availability of a 3m encoder, for ICD 9. President Patty Erjavec asked about the possibility BAS degree program in HIT. The HIT staff has been communicating with health sciences about adding HIT courses to their program, but there has been some resistance, at this time, because it would add too many credits.</p> <p>Steve Shirley says the biggest need is for health IT personnel. Workforce must have informatics staff. He said that IT no longer drives clinicians, clinicians now must drive IT and they are needed in the industry. Mary talked about how PCC students are getting the training. Steve said he has about 10 nurses doing informatics. Parkview is training nurses in informatics. He also spoke about how he and Bryan are concerned with discrete data. Healthcare is recruiting nurses for work with IT, so they can help find ways to collect and drive data from the clinical perspective. Mary talked about needed information we can add to programs for students. Steve Shirley volunteered to come and lecture to our students.</p>		
5.	<p>Progress toward ICD-10 (Presentation)</p> <p>A. Planning/Challenges/Time Lines/Training Kathleen Kennedy, Anthem BCBS</p> <p>B. Group Questions/Feedback Advisory members</p>	<p>Mary explained that K. Kennedy may be delayed by weather, and ultimately did not attend.</p>	<p>Activity</p> <p>Discussion</p>	<p>25 minutes</p> <p>10 minutes</p>
6.	<p>Grant Updates</p> <p>A. Perkins</p> <p>B. CHEO</p> <p>a. Internship/Work Preparation Updates</p>	<p>Mary spoke of possibly using Perkins grants to help get PCC students job ready. She also asked the members what support systems we need for online students.</p> <p>John West talked about the CHEO Grant. Important to have outreach for fully online students. Gave praise to HIT folks for being the forerunner in</p>	<p>Information</p>	<p>10 minutes</p> <p>15 minutes</p> <p>10 minutes</p>

C. HRSA

Mary McMahan, John West/Kathleen Collins

going online. He mentioned that adjustments will be made to become fully online programs. There is a need to support students and measure how well they succeed in the online program and courses. A Webinar is being developed for resume writing, professional appearance, interview skills, networking, and professional expectations. They need to know how to dress to show they take themselves and the interview very seriously. Kathleen talked about how ~~it~~ the Webinar will be used for all Bus/Tech departments at PCC.

She discussed how the HRSA grant works with rural communities to learn the IT side of health industry. It will be marketed to rural areas and will have some scholarships. There will also be a Career Coach and mentoring person in the program.

Mary McMahan referred to a Bylaws sample review by each community member. She explained that it is a requirement. Went through it with council and asked for the bylaws to be adopted.

Issues discussed/clarified:

- Student participation on the CAC.
- Consecutive terms (no term limits)
- High school teacher participation on CAC. Need secondary connection, need for introducing HIT careers in high school (Stacy Cristelli)
- Substitute for when members are unable to attend
- Add encouragement for other to attend meetings (suggested having online students attend through Skype or similar technology)
- J. Sherman said to get written report. Vicki Adams suggested a student liaison because it is less threatening. Ginny asked if we could have a webinar from someone in the community. Kathleen talked about virtual office hours for teachers and students. On line tutors. Mary talks about the difference between training and educating. Ginny talked about how willing the HIT program has been to make mistakes but aren't afraid to try. HIT has strived to be a good program ~~at first~~ to begin with, and a great program as time goes on.
- How Officers are elected. There is a need for a community Chairperson to help keep CAC on track. The Secretary for the council is the work study for now. It was suggested that we accept volunteers for the positions on the council and then have the council vote.
- Mary will revise bylaws and they will be sent with minutes of the meeting to community members.

Update was requested on what is going on in the industry and for industry input for our programs.

- Vicki Adams said that we must address ICD9 and stress CPT coding.

		<ul style="list-style-type: none"> • Tammy Stoeber discussed how CPT is challenging and needs more than one semester. • Dorothy Baxter talked about how to help the students visualize what real coding is like. Vicki Adams offered to meet with instructors on real coding scenarios. There is also a need for physician coder input. • Steve Shirley said there is a need for clinical informatics/IT people. Steve Shirley offered to lecture on Meditech. • Mary talked about the possibility of internships with Steve and Bryan. Steve says there is a need for report writers and people who can interface. Steve says clinical help will be part of IT department. Talked about software life cycles. Parkview is in infancy of its project and has a need for not just a Help Desk; there are not enough people who know the software that can help at this time. Have to have people who can provide informatics help immediately, with those at the bedside, because the patient can't wait. • Nancy Parkhurst discussed Obama Care cuts in home healthcare, and effects in going to HMR. Would like to recommend someone that she knows who knows more about the HIT end of their business. SNF big part of HIT. • Bernadette talked about employer needs. They want to know more about software used in Health care. Recommended adding healthcare software specific product knowledge to resumes. HRSA grant also has money for career coaching and job readiness training. 		
7.	Discussion or Activity (for next meeting) on: A. Healthcare Reform/Health Ins. Exchange (Industry Impacts) B. Good of the Order Bryan Eckhart/Advisory members	The CAC will discuss more on health care exchanges and their effects in our industry, at the next meeting.	Decision	5 minutes
			Discussion	10 minutes
8.	NEXT Meeting: April 18, 2014, Save the Date!	Mary reminded to save the date; next CAC Meeting will be April 18, 2014.		5 Minutes